

**THE REGULATION AND QUALITY IMPROVEMENT AUTHORITY (RQIA)**

**FAILURE TO COMPLY NOTICE**

<b>Name of Registered Establishment:</b> Lisadian House (RQIA ID: 1264)	<b>Name of Registered Person:</b> Pastor Edwin Michael
<b>Address of Registered Establishment:</b> Lisadian House, 87 Moira Road, Hillsborough, BT26 6DY	
<b>Issue Date:</b> 20 October 2017	<b>FTC Ref:</b> FTC/NH/1264/2017 - 18/01
<b>Regulation not complied with:</b>  <b><i>The Nursing Homes Regulations Northern Ireland (2005)</i></b>  <b><i>Health and Welfare of patients</i></b>  <b><i>Regulation 13. –</i></b> <b><i>(1) The registered person shall ensure that the nursing home is conducted so as –</i></b> <b><i>(a) to promote and make proper provision for the nursing, health and welfare of patients;</i></b> <b><i>(b) to make proper provision for the nursing and where appropriate, treatment and supervision of patients.</i></b>	
<b>Specific failings to comply with regulations:</b>  During an unannounced inspection on 11 October 2017, care records examined did not evidence a systematic approach to assessing, planning and evaluating care. Risk assessments and care plans were either not in place, or not sufficiently updated in response to the changing needs of patients. There was a lack of evidence to demonstrate that appropriate care and treatment was being delivered consistently, in regards to the management of weight loss, wounds, pressure damage, and accidents or incidents.  A number of patients were identified as having lost weight. There was insufficient evidence within the care records examined, to confirm that patient weight loss was being appropriately managed, and that appropriate care plans to guide staff in the management of weight loss were established.  Shortfalls were also identified in the prevention and/or management of pressure damage and wounds. A review of care records for one identified patient with a grade 4 wound evidenced that the care plan in place was not up to date, and the treatment being delivered was not in accordance with the regime of care prescribed by the South Eastern Trust Podiatrist and Tissue Viability Nurse.	

A review of accident and/or incident management records identified shortfalls in relation to the completion of records. It was concerning that appropriate actions had not been taken in respect of the management of potential or actual head injuries.

Concerns were also identified in relation to the lack of quality assurance audits. These included audits of care records, wound care, food and fluid intake and weight loss. Shortfalls in these areas have been identified during previous inspections. It is concerning that sustained improvements in these governance issues could not be demonstrated, the absence of which had the potential to impact on patients' health and welfare.

**Action required to comply with regulations:**

The registered person must ensure that care plans are established and maintained to reflect patients' assessment of need and risk assessments. The care records must be regularly reviewed, with the outcomes for patients evaluated and recorded.

The registered person must ensure that patients' weights are monitored and evaluated, in accordance with their care plans and level of risk. Subsequent action taken in response to any identified deficits should be clearly recorded in the patient's individual care records.

The registered person must ensure that food and fluid intake charts are maintained accurately, the analysis of these records should be recorded in the patient's daily progress notes.

The registered person must ensure that appropriate actions are taken to include the prescribed treatment and care, when a patient requires wound care, or has been identified at high risk of pressure damage.

The registered person must ensure that accidents and incidents are managed in accordance with best practice guidelines, and appropriate actions are taken to minimise risks to patient's health and welfare.

The registered person must ensure sufficiently robust audit and governance systems are in place to quality assure the delivery of nursing care. This refers to the areas of wound care, nutrition and weight loss. Records of quality assurance audits must be available for inspection by RQIA.

The registered person must ensure that regulation 29 monthly reports, and copies of any other monitoring reports are provided to RQIA within three working days of the visits/reports having been completed.

**The Registered Person may make written representations to the Chief Executive of RQIA regarding the issue of a failure to comply notice, within one month of the date of serving this notice.**

**Date by which compliance must be achieved: 7 December 2017**

**Signed.....  ..... Director of Regulation and Nursing**

***This notice is served under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Nursing Homes Regulations (Northern Ireland) (2005)***

***It should be noted that failure to comply with some regulations is considered to be an offence and RQIA has the power under regulations to prosecute for specified offences.***