



The Regulation and
Quality Improvement
Authority

**THE REGULATION AND QUALITY IMPROVEMENT
AUTHORITY**

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ANNOUNCED ESTATES INSPECTION

Inspection No: INO20063
Establishment ID No: 1470
Name of Establishment: Glenview
Date of Inspection: 7 January 2015
Inspector's Name: Raymond Sayers

1.0 GENERAL INFORMATION

Name of Home:	Glenview
Address:	11 Bleary Rd Portadown BT63 5NE
Telephone Number:	028 38350500
Registered Organisation/Provider:	Mr Brendan Breen and Mrs Bernadette Breen
Registered Manager:	Ms Joanne Eldon (Acting Manager)
Person in Charge of the Home at the time of Inspection:	Mr Cathal Breen
Other person(s) consulted during inspection:	Mr Cathal Breen and Mr Brian Hanna (Maintenance Operative)
Type of establishment:	Nursing Home
Number of Registered Places:	40: NH-DE, NH-I, NH-PH, NH-PH(E)E
Date and time of inspection:	7 January 2015 from 1.40pm – 5.05pm
Date of previous inspection:	30 September 2014
Name of Inspector:	Raymond Sayers

2.0 INTRODUCTION

The Regulation and Quality Improvement Authority (RQIA) is empowered under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 to inspect nursing homes.

This is a report of an unannounced inspection to assess the quality of the internal fabric and finishes in the building where the service is being provided. The report details the extent to which the standards measured during inspection were met.

3.0 PURPOSE OF THE INSPECTION

The purpose of this inspection was to consider whether the building internal fabric was safe, well maintained and suitable for the stated purpose, in compliance with legislative requirements and current minimum standards. This was achieved through a process of evaluation of available evidence.

The Regulation and Quality Improvement Authority aims to use inspection to support providers in improving the quality of services, rather than only seeking compliance with regulations and standards.

The aims of the inspection were to examine and evaluate the condition of the internal finishes and decorated surfaces, and to determine the provider's compliance with the following:

- The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003;
- The Nursing Homes Regulations (Northern Ireland) 2005;
- Nursing Homes Minimum Standards (DHSSPS, 2008).

Other published standards which guide best practice may also be referenced during the Inspection process.

4.0 METHODS/PROCESS

Specific methods/processes used in this inspection include the following:

- Discussion with Mr Cathal Breen, Mr Brian Hanna and Ms Joanne Eldon;
- Inspection and evaluation of the condition of the building interior fabric, decorative standards plus examination of building services maintenance documents. Patients' private bedrooms were only inspected when unoccupied and permission was granted;
- Evaluation and feedback.

Any other information received by RQIA about this regulated establishment has also been considered by the Inspector in preparing for this inspection.

5.0 CONSULTATION PROCESS

During the course of the inspection, the Inspector spoke to Mr Cathal Breen, Mr Brian Hanna and Ms Joanne Eldon.

6.0 INSPECTION FOCUS

The inspection sought to establish the level of compliance achieved with respect to the following DHSSPS Nursing Homes Minimum Standards and to assess progress with the issues raised during and since the previous inspection:

Standards inspected:

- Standard 32 - Premises and grounds;
- Standard 35 - Safe and healthy working practices;
- Standard 36 - Fire safety.

7.0 PROFILE OF SERVICE

Glenview Private Nursing Home is located in Portadown, initially registered in June 1990 by the former Southern Health and Social Services Board. The facility is a two-storey building and currently is comprised of twenty-nine single bedrooms, four double bedrooms, and one treble bedroom. Two day lounges, a sun lounge, a quiet room and dining room are available on the ground floor. Bath/shower and toilet facilities are accessible to communal and bedroom areas throughout the home.

The gardens and grounds are accessible to patients and designated car parking spaces are available within the home grounds. The home is currently registered to accommodate a maximum of forty patients, assessed as requiring nursing care in the following care categories:

Nursing Care I - Old age not within any other category

Nursing Care DE - Conditions associated with dementia. (A maximum of eight patients over and under 65 years.)

Nursing Care PH and PH (E) - Physical Disability over and under 65 years.

Day Care - 1 Patient

8.0 SUMMARY

Following the Estates Inspection of Glenview Nursing Home on 7 January 2015, no recommendations or requirements are listed in respect of the Nursing Homes Regulations (Northern Ireland) 2005.

All previous report requirements and recommendations were addressed.

Carpet cleaning and redecoration works have been completed since the last inspection on 30 September 2014.

Building services are maintained in accordance with good practice.

The Estates Inspector would like to acknowledge the assistance of Mr Cathal Breen, Mr Brian Hanna and Ms Joanne Eldon during the inspection process.

9.0 INSPECTOR'S FINDINGS

9.1 Recommendations and requirements from previous inspection

It is noted that all of the issues listed in the report of the previous estates inspection on 30 September 2014 have been addressed.

No	Regulation Ref.	Requirements	Action taken - as confirmed during this inspection	Inspector's Comments
1	Regulation 27 (2)(b)	Clean/replace floor coverings in the following areas: ground floor bedrooms 4, 8a, WC 116, dayroom 118 and corridor adjacent bedroom 13; first floor bedrooms 11, 17, 26 & 27.	Floor cleaning implemented.	Compliant.
2	Regulation 27 (2)(d)	Complete a condition survey and review of all interior decoration; implement redecoration repair works to upgrade decorative standards.	Redecoration works implemented.	Compliant.
3	Regulation 27 (2)(b)	Complete a condition survey and review of all floor finishes; implement cleaning to remove stains, replace coverings where cleaning process is ineffective.	Floor cleaning implemented.	Compliant.

No	Minimum Standard Ref.	Recommendation	Action Taken – as confirmed during this inspection	Inspector's Comments
4	Standard 32.12	Implement repair works to damaged furniture.	Repairs implemented to damaged furniture.	Compliant.

9.1 Recommendations and requirements from previous inspection

It is noted that all of the items listed in the report of the previous estates inspection on 30 September 2014 have been addressed and therefore there are no requirements or recommendations restated from for the previous inspection.

9.2 Standard 32 - Premises and grounds - *The premises and grounds are safe, well maintained and remain suitable for their stated purpose*

9.2.1 There was evidence of maintenance activities and there were no remedial works actions listed as requiring attention with regard to this standard.

9.3 Standard 35 - Safe and healthy working practices - *The home is maintained in a safe manner*

9.3.1 Safe and healthy working practices are evident in the home, compliant with this standard. There were no remedial works listed as requiring attention with regard to this Standard.

9.4 Standard 36: Fire safety - *Fire safety precautions are in place that reduce the risk of fire and protect patients, staff and visitors in the event of fire.*

9.4.1 Fire safety procedures implemented in the home are compliant with this Standard. Records inspected demonstrate good attention to fire safety matters. There are no remedial works listed as requiring attention with regard to this Standard.

10.0 Enquiries

Enquiries relating to this report should be addressed to:

**Regulation and Quality Improvement Authority
9th Floor
Riverside Tower
5 Lanyon Place
BELFAST
BT1 3BT**



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No requirements or recommendations resulted from the Estates inspection of **Glenview** which was undertaken on **07 January 2015** and I agree with the content of the report.

Please provide any additional comments or observations you may wish to make below:

SIGNED:

Brendan Breen

SIGNED:

Colm Brennan

NAME:

Registered Provider

NAME:

Registered Manager

DATE

09/03/15

DATE

09/03/15

Announced Estates Inspection to on Glenview Nursing Home on 7 January 2015

Assurance, Challenge and Improvement in Health and Social Care