

Unannounced Follow-up Inspection Report 7 March 2018



Kingsway Nursing

Type of service: Nursing (NH)

Address: 299 Kingsway, Dunmurry, Belfast, BT17 9EP

Tel No: 028 9060 9930

Inspector: Gavin Doherty

www.rqia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

1.0 Service details

Organisation/Registered Provider: Healthcare Ireland Group/ Ms Amanda Mitchell	Registered Manager: Mrs Karen Agnew
Person in charge at the time of inspection: Mrs Karen Agnew	Number of registered places: 69

2.0 Inspection summary

An announced inspection took place on 7 March 2018 from 13:30 to 14:15.

This inspection was underpinned by:

- The Nursing Homes Regulations (Northern Ireland) 2005
- Department of Health, Social Services and Public Safety (DHSSPS) Care Standards for Nursing Homes, April 2015

The purpose of the inspection was to follow-up on a concern (CS004912) raised by an anonymous caller to RQIA on 5 March 2018, regarding inadequate heating within the home.

The findings of this report will provide the provider with the necessary information to assist them to fulfil their responsibilities.

3.0 Inspection outcome

	Regulations	Standards
Total number of areas for improvement	0	0

This inspection resulted in no areas for improvement being identified. Findings of the inspection were discussed with Mrs Karen Agnew, Registered Manager as part of the inspection process and can be found in the main body of the report.

Enforcement action did not result from the findings of this inspection.

The findings of the inspection were provided to the person in charge at the conclusion of the inspection.

4.0 The inspection

On arrival at the home, the inspector met with the registered manager and explained the reason for the visit. The registered manager then accompanied the inspector to various different areas of the premises to allow for temperature checks to be taken. The following areas were visited during this visit:

- Main Reception Area
- Communal Lounges
- Dining Room
- Ground Floor Bedroom Corridors and a selection of Bedrooms
- First Floor Bedroom Corridors and a selection of Bedrooms

At the time of the visit the temperature in all areas of the home checked, was found to be in the region of 22^oc. The level of heating was also discussed with several residents during the visit and all stated that they found the heating in the home to be comfortable and acceptable. The inspector was satisfied with the level of heating at the time of the visit, which fell with the limits contained in the current care standards for Nursing Homes.

The manager did confirm that due to the ongoing building operations within the home, there had been a large footfall of contractors through the front entrance of the home. With the recent extreme weather conditions and the regular opening of the front door, the temperature in the main reception area had been impacted for a period. However, contractors are now no longer permitted to access the premises through the main entrance and this has led to the temperature in the main reception area being maintained at a satisfactory level.

No areas for improvement were identified during the inspection.

	Regulations	Standards
Total number of areas for improvement	0	0

5.0 Quality improvement plan

There were no areas for improvement identified during this inspection, and a QIP is not required or included, as part of this inspection report.



The Regulation and Quality Improvement Authority
9th Floor
Riverside Tower
5 Lanyon Place
BELFAST
BT1 3BT

Tel 028 9051 7500
Email info@rqia.org.uk
Web www.rqia.org.uk
 [@RQIANews](https://twitter.com/RQIANews)

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