

Announced Variation to Registration Care Inspection Report

16 February 2017



Catherine Street Dental Care

Type of service: Independent Hospital (IH) – Dental Treatment

Address: 38 Catherine Street, Limavady, BT49 9DB

Tel no: 028 7776 5077

Inspector: Stephen O'Connor

www.rgia.org.uk

Assurance, Challenge and Improvement in Health and Social Care

1.0 Summary

An announced inspection of Catherine Street Dental Care took place on 16 February 2017 from 09:50 to 10:50.

The practice was initially registered on 12 May 2014. An application to vary the registration of the practice was submitted to RQIA by Mr Derek Maguire, registered person. The application was to increase the number of registered dental chairs from four to five.

The inspection sought to assess progress with any issues raised during and since the previous inspection and to review the readiness of the practice for the provision of private dental care and treatment associated with the application of variation for one additional dental chair.

The variation to registration application was approved from an estates and care perspective following this inspection.

This inspection was underpinned by The Independent Health Care Regulations (Northern Ireland) 2005, The Regulation and Improvement Authority (Independent Health Care) (Fees and Frequency of Inspections) (Amendment) Regulations (Northern Ireland) 2011 and Department of Health, Social Services and Public Safety (DHSSPS) Minimum Standards for Dental Care and Treatment (2011).

1.1 Inspection outcome

	Requirements	Recommendations
Total number of requirements and recommendations made at this inspection	0	0

This inspection resulted in no requirements or recommendations being made. Findings of the inspection were discussed with Mrs Julie Mullan, registered manager, as part of the inspection process and can be found in the main body of the report.

Enforcement action did not result from the findings of this inspection.

1.2 Actions/enforcement taken following the most recent care inspection

There were no further actions required to be taken following the most recent inspection.

2.0 Service details

Registered organisation/registered person: DJ Maguire and Associates Ltd/Mr Derek Maguire	Registered manager: Mrs Julie Mullan
Person in charge of the practice at the time of inspection: Mrs Julie Mullan	Date manager registered: 10 August 2015
Categories of care: Independent Hospital (IH) – Dental Treatment	Number of registered places: 4 increasing to 5 following inspection

3.0 Methods/processes

The methods/process used in this inspection included the following:

- review of the submitted variation to registration application
- review of documents/certificates submitted to RQIA on the day prior to inspection
- discussion with Mrs Julie Mullan, registered manager
- discussion with staff
- assessment of the environment
- review of documentation required by legislation and good practice
- evaluation and feedback

4.0 The inspection

4.1 Review of requirements and recommendations from the most recent inspection dated 18 November 2016

The most recent inspection of the establishment was an announced care and variation to registration inspection and an announced premises inspection, both undertaken on the 18 November 2016. The care and variation inspection did not result in any requirements or recommendations being made. The completed QIP for the premises inspection was returned and approved by the estates inspector.

4.2 Review of requirements and recommendations from the last care inspection dated 18 November 2016

As above.

4.2.1 Statement of purpose

A statement of purpose was prepared in a recognised format which covered the key areas and themes outlined in regulation 7, schedule 1 of The Independent Health Care Regulations (Northern Ireland) 2005.

4.2.2 Patient guide

A patient guide was available in a recognised format which covered the key areas and themes specified in regulation 8 of The Independent Health Care Regulations (Northern Ireland) 2005.

4.2.3 Infection prevention and control/decontamination

The arrangements in regards to the newly established fifth dental surgery on the second floor of the practice were reviewed. It was observed that the flooring in the surgery was impervious and coved where it meets the walls and kicker boards of cabinetry. The surgery was tidy and uncluttered and work surfaces were intact and easy to clean.

Sharps boxes were wall mounted and safely positioned to prevent unauthorised access and had been signed and dated on assembly. Staff confirmed during discussion that used sharps boxes will be locked with the integral lock and stored ready for collection away from public access.

A dedicated hand washing basin is available in the dental surgery and adequate supplies of liquid soap, paper towels and disinfectant rub/gel were available. It was observed that a laminated poster promoting hand hygiene was on display.

Mrs Mullan confirmed that the newly installed dental chair has an independent bottled-water system and that the dental unit water lines (DUWLs) will be appropriately managed.

Personal protective equipment (PPE) was readily available.

The clinical waste bin in the surgery was pedal operated in keeping with best practice guidance. Appropriate arrangements are in place in the practice for the storage and collection of general and clinical waste, including sharps waste.

Mrs Mullan confirmed that the practice has purchased additional dental instruments to meet the demands of the fifth dental surgery once it is operational.

A decontamination room separate from patient treatment areas and dedicated to the decontamination process is available on the second floor of the practice.

Appropriate equipment, including a washer disinfectant, a DAC Universal and two steam sterilisers have been provided to meet the practice requirements. Mrs Mullan confirmed that the decontamination equipment will be sufficient to meet the demands of five operational surgeries.

Review of documentation evidenced that equipment used in the decontamination process has been appropriately validated during November 2016.

Review of equipment logbooks evidenced that periodic tests are undertaken and recorded in keeping with HTM 01-05.

4.2.4 Environment

A tour of the premises was undertaken, including the newly established fifth dental surgery. The premises were maintained to a good standard of maintenance and décor. Records in relation to the fire and legionella risk assessments and certificates of electrical and plumbing works completed were submitted to RQIA on the day prior to the inspection. This documentation was reviewed by Phil Cunningham, senior estates inspector, who approved the variation to registration application from an estates perspective.

4.2.5 Radiology

A new intra-oral x-ray machine has been installed in the fifth surgery. Mrs Mullan confirmed that as this machine is new it is under manufacturer's warranty and it will be serviced and maintained in keeping with the manufacturer's instructions.

A critical examination of the new intra-oral x-ray machine had been undertaken by the radiation protection advisor (RPA) on 07 February 2017. No recommendations were made in the RPA report.

A copy of the local rules was on display in the new surgery and appropriate staff had signed to confirm that they had read and understood these. Staff spoken with demonstrated sound knowledge of the local rules and associated practice.

Review of the radiation protection file and discussion with staff evidenced that all measures are taken to optimise dose exposure. This includes audits of x-ray quality and direct digital x-ray processing.

Mr Maguire is the radiation protection supervisor (RPS) for the practice. Review of documentation demonstrated that all x-rays are graded for quality and audits of x-ray quality and justification and clinical evaluation recording are completed in keeping with legislative and best practice guidance.

4.2.6 Recruitment of staff

Mr Mullan confirmed that an associate dentist and a trainee dental nurse have been recently appointed, however they have yet to commence employment. The practice have established staff personnel files for the two newly recruited staff members and they are in the process of seeking all relevant documentation as outlined in Schedule 2 of The Independent Health Care Regulations (Northern Ireland) 2005. Mrs Mullan confirmed that the newly appointed staff members will not commence work until such times as all recruitment documentation has been sought and retained.

4.2.7 Conclusion

The variation to the registration in regards to the increase in dental chairs from four to five was approved, by the estates and care inspectors, following this inspection.

Areas for improvement

No areas for improvement were identified during the inspection.

Number of requirements	0	Number of recommendations	0
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5.0 Quality improvement plan

There were no issues identified during this inspection, and a QIP is neither required, nor included, as part of this inspection report.

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the registered provider from their responsibility for maintaining compliance with the regulations and standards.



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