



The Regulation and  
Quality Improvement  
Authority

**THE REGULATION AND QUALITY IMPROVEMENT  
AUTHORITY**

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**ANNOUNCED ESTATES INSPECTION**

<b>Inspection No:</b>	IN017931
<b>Establishment ID No:</b>	12121
<b>Name of Establishment:</b>	Bryansford Road incorporating Pumpkin Pastures
<b>Date of Inspection:</b>	18 September 2014
<b>Inspector's Name:</b>	Gavin Doherty

## 1.0 GENERAL INFORMATION

<b>Name of Centre:</b>	Bryansford Road incorporating Pumpkin Pastures
<b>Address:</b>	61 Bryansford Road Newcastle BT33 0LD
<b>Telephone Number:</b>	4372 3714
<b>Registered Organisation/Provider:</b>	Mr Andrew Grainger Autism Initiatives NI
<b>Registered Manager:</b>	Ms Alison Robinson
<b>Person in Charge of the Centre at the time of Inspection:</b>	Ms Susan Annett (Acting team leader)
<b>Other person(s) consulted during inspection:</b>	Mr Chris Twinem (Acting senior care worker)
<b>Type of establishment:</b>	Day Care Centre
<b>Number of Registered Places:</b>	25 (DCS-LD, DCS-LD(E))
<b>Date and time of inspection:</b>	18 September 2014 from 1030-1200
<b>Date of previous inspection:</b>	First Announced Estates Inspection
<b>Name of Inspector:</b>	Gavin Doherty

## **2.0 INTRODUCTION**

The Regulation and Quality Improvement Authority (RQIA) is empowered under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 to inspect Day Care Centres.

This is a report of an announced inspection to assess the quality of the premises and grounds in which the service is being provided including the upkeep of the building and engineering services and equipment. The report details the extent to which the standards measured during inspection were met.

## **3.0 PURPOSE OF THE INSPECTION**

The purpose of this inspection was to consider whether the premises and grounds were safe, well maintained and remain suitable for their stated purpose in compliance with legislative requirements and current draft minimum standards. This was achieved through a process of evaluation of available evidence.

The Regulation and Quality Improvement Authority aims to use inspection to support providers in improving the quality of services, rather than only seeking compliance with regulations and standards.

The aims of the inspection were to examine the estates related policies, practices and monitoring arrangements for the provision of Day Care, and to determine the provider's compliance with the following:

- The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003
- The Day Care Settings Regulations (Northern Ireland) 2007
- 'Draft' Day Care Centres Minimum Standards (DHSSPS, 2005)

Other published standards which guide best practice may also be referenced during the Inspection process.

## **4.0 METHODS/PROCESS**

Specific methods/processes used in this inspection include the following:

- Discussion with the person in charge
- Examination of records
- Inspection of the Centre internally and externally.
- Evaluation and feedback

Any other information received by RQIA about this Registered Provider has also been considered by the Inspector in preparing for this inspection.

## **5.0 CONSULTATION PROCESS**

During the course of the inspection, the Inspector spoke to Ms Susan Annett, acting team leader and Mr Chris Twinem, acting senior care worker.

## **6.0 INSPECTION FOCUS**

The inspection sought to establish the level of compliance achieved with respect to the following DHSSPS Draft Day Care Centres Minimum Standards and to assess progress with the issues raised during and since the previous inspection:

### **Standards inspected:**

- Standard 25 - Premises and grounds
- Standard 27 - Safe and healthy working practices
- Standard 28 - Fire Safety

## **7.0 PROFILE OF SERVICE**

Bryansford Road is a day care setting which provides support for individuals with autism spectrum condition, learning disability and autistic behaviours. Day care is provided in two activity rooms in the Bryansford Road centre which are also used for dining space at lunch and break times. There is a kitchen, a staff office, manager's office, male and female toilet and disabled toilet in the centre.

Outside the Bryansford Road centre there is a gardening space where a horticulture project is delivered called Pumpkin Pastures. This project is incorporated into the Bryansford Road registration. Service users who attend the Pumpkin Pastures project use the Bryansford Road building and facilities.

## **8.0 SUMMARY**

Following the Estates Inspection of Bryansford Road incorporating Pumpkin Pastures on 18 September 2014, improvements are required to comply with the Day Care Settings Regulations (Northern Ireland) 2007 and the criterion outlined in the following draft minimum standards:

- Standard 25 - Premises and grounds
- Standard 27 - Safe and healthy working practices
- Standard 28 - Fire Safety

This resulted in two requirements and one recommendation. These are outlined in the sections below and in the quality improvement plan appended to this report.

The Estates Inspector would like to acknowledge the hospitality and assistance of Ms Susan Annett, Mr Chris Twinem and the centre's staff throughout the inspection process.

## **9.0 INSPECTOR'S FINDINGS**

### **9.1 Recommendations and requirements from previous inspection**

This is the first announced estates inspection for this facility since it was first registered by RQIA.

### **9.2 Standard 25 - Premises and grounds - *The premises and grounds are safe, well maintained and remain suitable for their stated purpose***

9.2.1 There was good evidence of maintenance activities within the Centre and it appeared clean and very well kept. Maintenance procedures for the building and engineering services were in place and good records are maintained and were available for inspection within the centre. However, one issue was identified for attention by the registered manager. This is detailed below and in the section of the attached quality improvement plan titled '**Standard 25 – Premises and grounds**

9.2.2 The decoration of the external façade of the centre was starting to deteriorate. Consideration should be given to redecorating this façade before any further weather damage occurs. (Item 1 in the attached Quality Improvement Plan)

### **9.3 Standard 27 - Safe and healthy working practices - *The home is maintained in a safe manner***

9.3.1 By in large, safe and healthy working practices appear evident in the Centre in accordance with this standard. Suitable records are maintained and were available for inspection within the centre. However, one issue was identified for attention by the registered manager. This is detailed below and in the section of the attached quality improvement plan titled '**Standard 27 - Safe and healthy working practices**'.

9.3.2 It is important that the thermostatic mixing valves installed at several hot water outlets throughout the premises are inspected and serviced annually or in accordance with the manufacturer's recommendations. (Item 2 in the attached Quality Improvement Plan)

**9.4**      **Standard 28 - Fire safety** - *Fire safety precautions are in place that reduce the risk of fire and protect service users, staff and visitors in the event of fire.*

9.4.1      Fire Safety procedures introduced by Autism Initiatives into the Centre are generally in line with this standard. Records inspected demonstrate good attention to fire safety matters. A fire risk assessment was undertaken on 16 September 2014 and fire safety training for all staff was undertaken on 25 March 2014. A fire drill was undertaken within the facility at this time. One issue was identified for attention by the registered manager as a result of this inspection. This is detailed below and in the section of the attached quality improvement plan titled '**Standard 28 – Fire safety**'.

9.4.2      Ensure that any significant findings outlined in the most recent fire risk assessment are fully implemented and signed-off accordingly.  
(Item 3 in the attached Quality improvement Plan)

## **10.0 QUALITY IMPROVEMENT PLAN**

The details of the Quality Improvement plan appended to this report were discussed with Ms Susan Annett and Mr Chris Twinem as part of the inspection process.

The timescales commence from the date of inspection.

Requirements are based on The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Nursing Homes Regulations (Northern Ireland) 2005 and must be met.

Recommendations are based on the Department of Health, Social Services and Public Safety's minimum standards for registration and inspection, promote current good practice and should be considered by the management of the nursing home to improve the quality of life experienced by patients.

## **11.0 Enquiries**

Enquiries relating to this report should be addressed to:

**Regulation and Quality Improvement Authority  
9th Floor  
Riverside Tower  
5 Lanyon Place  
BELFAST BT1 3BT**

**Gavin Doherty  
Estates Officer**



The returned quality improvement plan for this service is not currently available. However, it is anticipated that it will be available soon. If you have any further enquiries regarding this report please contact RQIA through the e-mail address [info@rqia.org.uk](mailto:info@rqia.org.uk)



The **Regulation** and  
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## Quality Improvement Plan

- for -

## Announced Estates Inspection

- of -

## Bryansford Road incorporating Pumpkin Pastures

- on -

**18 September 2014**

QIP Position Based on Comments from Registered Persons (for RQIA use only)		QIP Closed		Estates Officer	Date
		Yes	No		
A.	All items confirmed as addressed.				
B.	All items either confirmed as addressed or arrangements confirmed to address within stated timescales.				
C.	Clarification or follow up required on some items.				

The quality improvement plan is to be completed by the registered provider and registered manager and returned to [estates@rqia.org.uk](mailto:estates@rqia.org.uk).

**Please complete the following table to demonstrate that this Quality Improvement Plan has been completed by the registered manager and approved by the responsible person / identified responsible person:**

<b>NAME OF REGISTERED MANAGER COMPLETING QIP</b>	
<b>NAME OF RESPONSIBLE PERSON / IDENTIFIED RESPONSIBLE PERSON APPROVING QIP</b>	

Announced Estates Inspection to Bryansford Road incorporating Pumpkin Pastures on 18 September 2014

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### **Standard 25 – Premises and grounds**

The following requirements and recommendations should be noted for action in relation to Standard 25 – Premises and grounds

<b>Item</b>	<b>Minimum Standard Reference</b>	<b>Recommendation</b>	<b>Timescale</b>	<b>Details Of Action Taken By Registered Person (S)</b>
1	Standard 25.1	Consideration should be given to redecorating the external façade of the centre before any further weather damage occurs. (9.2.2 in the report)	On-going	

### **Standard 27 – Safe and healthy working practices**

The following requirements and recommendations should be noted for action in relation to Standard 27 – Safe and healthy working practices

<b>Item</b>	<b>Regulation Reference</b>	<b>Requirement</b>	<b>Timescale</b>	<b>Details Of Action Taken By Registered Person (S)</b>
2	Regulation 14 (1)(a),(c) 26 (2)(l)	Ensure that the thermostatic mixing valves installed throughout the premises are inspected and serviced annually or in accordance with the manufacturer's recommendations. (9.3.2 in the report)	12 weeks	

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## **Standard 28 – Fire safety**

The following requirements and recommendations should be noted for action in relation to Standard 28 – Fire safety

<b>Item</b>	<b>Regulation Reference</b>	<b>Requirement</b>	<b>Timescale</b>	<b>Details Of Action Taken By Registered Person (S)</b>
3	Regulation 26 (4)(d)(iv)	Ensure that the significant findings outlined in the most recent fire risk assessment are fully implemented and signed-off accordingly (9.4.2 in the report)	Within timescales stipulated in the fire risk assessment	

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