




What we found when we visited Shannon Clinic Ward 1

Easy to read report.

	<p>Shannon Clinic Ward 1 Knockbracken Healthcare Park Saintfield Road Belfast BT8 8BH</p>																																			
 <p>Belfast Health and Social Care Trust</p>	<p>Trust: Belfast Health and Social Care Trust</p>																																			
<p>February 2015</p> <table border="1"> <thead> <tr> <th>Sunday</th> <th>Monday</th> <th>Tuesday</th> <th>Wednesday</th> <th>Thursday</th> <th>Friday</th> <th>Saturday</th> </tr> </thead> <tbody> <tr> <td>1</td> <td>2</td> <td>3</td> <td>4</td> <td>5</td> <td>6</td> <td>7</td> </tr> <tr> <td>8</td> <td>9</td> <td>10</td> <td>11</td> <td>12</td> <td>13</td> <td>14</td> </tr> <tr> <td>15</td> <td>16</td> <td>17</td> <td>18</td> <td>19</td> <td>20</td> <td>21</td> </tr> <tr> <td>22</td> <td>23</td> <td>24</td> <td>25</td> <td>26</td> <td>27</td> <td>28</td> </tr> </tbody> </table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday	1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	<p>Date of RQIA inspection: 16 & 17 February 2015</p>
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	<p>Type of Ward: Male assessment and treatment</p>																																			

Who is RQIA?

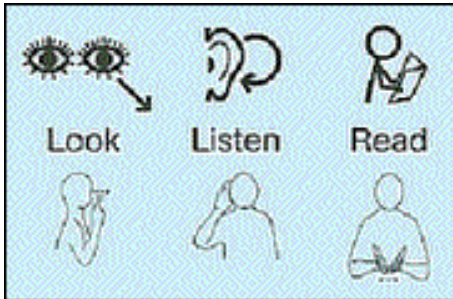


Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who spoke to the patients on Shannon 1 was called Wendy.

What did Wendy do?



What did Wendy do?

Wendy

- looked around the ward
- talked with patients on the ward
- talked to the advocates
- talked to the staff working on the ward
- talked to the people who are in charge of Shannon 1

Wendy also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Wendy visited the ward Wendy wrote a report of what she found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward a better place to be.

Wendy found it was good that



Staff treated patients with dignity and respect



Patients were involved in their care plans



Staff were well supported



Patients knew what was happening on the ward every day



Patients knew who they could speak to if they were worried about something



Staff always asked patients if they agreed to their care and treatment



There were lots of things for patients to do



Patients were asked to meetings about them



An occupational therapist seen all the patients



There was good information about the ward for patients



Staff knew how to look after patients safely



Staff had good training about how to look after the patients

What next?



What next?

After the inspection Wendy met with the staff and managers from Shannon 1 ward. Wendy wrote a report about what she found and sent it to the ward.