




What we found when we visited **Tobernaveen Centre**

Easy to read report.

	<p>Tobernaveen Centre Holywell Hospital 60 Steeple Road Antrim BT41 2RJ</p>																																										
	<p>Trust: Northern Health and Social Care Trust</p>																																										
<p>January 2015</p> <table border="1" data-bbox="108 1205 568 1507"> <thead> <tr> <th>Sunday</th> <th>Monday</th> <th>Tuesday</th> <th>Wednesday</th> <th>Thursday</th> <th>Friday</th> <th>Saturday</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td>2</td> <td>3</td> </tr> <tr> <td>4</td> <td>5</td> <td>6</td> <td>7</td> <td>8</td> <td>9</td> <td>10</td> </tr> <tr> <td>11</td> <td>12</td> <td>13</td> <td>14</td> <td>15</td> <td>16</td> <td>17</td> </tr> <tr> <td>18</td> <td>19</td> <td>20</td> <td>21</td> <td>22</td> <td>23</td> <td>24</td> </tr> <tr> <td>25</td> <td>26</td> <td>27</td> <td>28</td> <td>29</td> <td>30</td> <td>31</td> </tr> </tbody> </table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday					1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	<p>Date of RQIA inspection: 29 & 30 January 2015</p>
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	<p>Type of Ward: Tobernaveen Centre ward provides care and treatment to patients over the age of 65 who have mental health problems.</p>																																										

Who is RQIA?

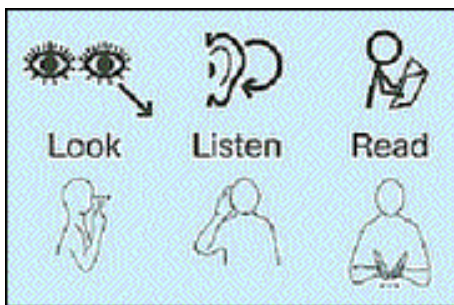


Who is RQIA?

RQIA is the group of people in Northern Ireland who visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who spoke to the patients on Tobernavreen Centre ward was called Audrey.

What did Audrey do?



What did Audrey do?

Audrey

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people that are in charge of Tobernavreen Centre ward

Audrey also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Audrey visited the ward she wrote a report of what she found and sent it to the ward. RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes. These will make the ward better place to be.

Audrey found it was good that



Patients got one to one time with their nurse



Patients saw the doctor



There was an occupational therapist.



Patients had things to do.



Staff checked if the patients go to or enjoy activities on the ward



There was an advocate



Care plans were reviewed with patients



There was information about the ward for patients



The doctor and nurses helped patients to go outside the ward



Patients had their own activity plan in place



Staff helped patients get ready to go home

Audrey was concerned that



Some patients did not have care plans



A number of care records had not been completed correctly



Staff did not write down if it was dangerous for patients to use a metal bed.



There was no psychologist

What next?



What next?

After the inspection Audrey met with the staff and managers from Tobernaveen Centre ward. Audrey wrote a report about what she found and sent it to the ward.

The managers from the ward are going to write back to Audrey and tell her how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.