

What the inspector found when he inspected Evish Ward
Easy to read report.



Evish Ward
Grangewood Hospital
Gransha Park
Clooney Road
BT47 6TF



Trust:
Western Health and Social Care Trust

March 2015

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
1	2	3	4	5	6	7
8	9	10	11	12	13	14
15	16	17	18	19	20	21
22	23	24	25	26	27	28
29	30	31				

Date of RQIA inspection:
18 and 19 March 2015



Type of Ward:
Female acute mental health ward

Who is RQIA?



The Regulation and
Quality Improvement
Authority

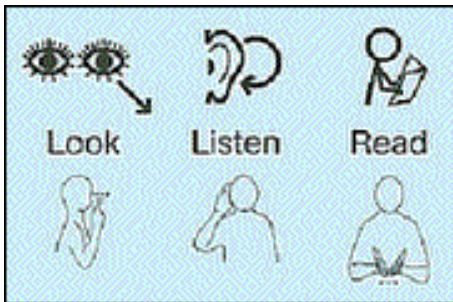


Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The people from RQIA who visit the ward are called inspectors.

The inspector who spoke to the patients on Evisk ward was called Alan.

What did Alan do?



What did Alan do?

Alan

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people who are in charge of Evisk

Alan also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Alan visited the ward he wrote a report of what he found and sent it to the ward. RQIA asked the staff who work on the ward and the people who are in charge of the ward to make some changes. These will make the ward a better place to be.

Alan found it was good that



patients were involved in planning their care and treatment



patients could attend their multi-disciplinary meeting



patients could meet with their consultant in private



a nursing staff training log was available



all nursing staff had completed special training to help keep patients safe



patients and staff met to talk about the ward



there were activities for patients to get involved in and patients liked the day care centre



patients who met with the inspector were happy about the care and treatment they received

Alan was concerned that



some staff had not completed up to date training



not all staff had completed special training to support patients



the patients information pack was not up to date



some patient care records did not explain if the patient could leave the ward



some staff had not received supervision

What next?



What next?

After the inspection Alan met with the staff and managers from Evish ward. Alan wrote a report about what he found and sent it to the ward.

The managers from the ward are going to write back to Alan and tell him how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.