



What we found when we visited **Bronte Ward**

Easy to read report.

	<p>Bronte Ward Bluestone Unit Craigavon Area Hospital 68 Lurgan Road Portadown BT63 5QQ</p>																																																	
 <p>Southern Health and Social Care Trust</p>	<p>Trust: Southern Health and Social Care Trust</p>																																																	
<p>2016 OCTOBER</p> <table border="1"> <thead> <tr> <th>SUN</th> <th>MON</th> <th>TUE</th> <th>WED</th> <th>THU</th> <th>FRI</th> <th>SAT</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td> </tr> <tr> <td>2</td> <td>3</td> <td>4</td> <td>5</td> <td>6</td> <td>7</td> <td>8</td> </tr> <tr> <td>9</td> <td>10</td> <td>11</td> <td>12</td> <td>13</td> <td>14</td> <td>15</td> </tr> <tr> <td>16</td> <td>17</td> <td>18</td> <td>19</td> <td>20</td> <td>21</td> <td>22</td> </tr> <tr> <td>23</td> <td>24</td> <td>25</td> <td>26</td> <td>27</td> <td>28</td> <td>29</td> </tr> <tr> <td>30</td> <td>31</td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	SUN	MON	TUE	WED	THU	FRI	SAT							1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31						<p>Date of RQIA inspection:</p> <p>18 – 20 October 2016</p>
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Type of Ward:

Male and female, Mental Health

Who is RQIA?



Alan



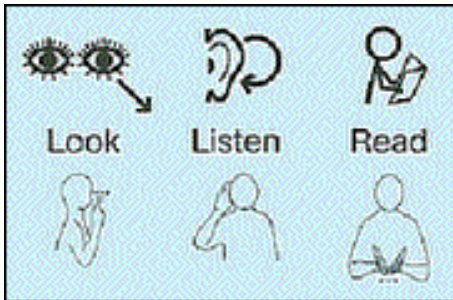
Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone.

RQIA call these visits inspections. The people from RQIA that visit the ward are called inspectors.

The inspectors who visited Bronte were called Alan and Dr Brian Fleming.

What did Alan and Dr Fleming do?



What did Alan and Dr Fleming do?

Alan and Dr Fleming

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people who are in charge of Bronte

Alan and Dr Fleming also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Alan and Dr Fleming visited the ward Alan wrote a report of what he found and sent it to the ward.

RQIA asked the staff who work on the ward and the people that are in charge of the ward to make some changes.

These will make the ward a better place to be.

Alan and Dr Fleming
found it was good that



Patients were involved in their care and risk management plans.



Relationships within the multi-disciplinary team were good.



The staff team completed regular reviews of each patient's progress.



The ward team had effective links with community based Trust mental health services.



Patients told inspectors they were treated with dignity and respect.



Staff understood their role and responsibility.

Alan and Dr Fleming
were concerned that



Patient records on the Trust's PARIS patient information system required review.



Not all incidents that had previously taken place in the ward had been closed.



The ward's televisions had not been properly secured.



Not all Doctors had completed PARIS training.

What next?



What next?

After the inspection Alan and Dr Fleming met with the staff and managers from Bronte.

Alan wrote a report about what he found and sent it to the ward.

The managers from the ward are going to write back to Alan and tell him how they are going to make the ward a better place for patients.

One of the inspectors will visit the ward again.