




What the inspector found when he visited the Bronte Ward

Easy to read report.

	<p>Bronte Ward Bluestone Hospital Craigavon Are Hospital 68 Lurgan Road Portadown BT635QQ</p>																																																	
	<p>Trust: Southern Health and Social Care Trust</p>																																																	
<p>November 2014</p> <table border="1"> <thead> <tr> <th>Sunday</th> <th>Monday</th> <th>Tuesday</th> <th>Wednesday</th> <th>Thursday</th> <th>Friday</th> <th>Saturday</th> </tr> </thead> <tbody> <tr> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>1</td> </tr> <tr> <td>2</td> <td>3</td> <td>4</td> <td>5</td> <td>6</td> <td>7</td> <td>8</td> </tr> <tr> <td>9</td> <td>10</td> <td>11</td> <td>12</td> <td>13</td> <td>14</td> <td>15</td> </tr> <tr> <td>16</td> <td>17</td> <td>18</td> <td>19</td> <td>20</td> <td>21</td> <td>22</td> </tr> <tr> <td>23</td> <td>24</td> <td>25</td> <td>26</td> <td>27</td> <td>28</td> <td>29</td> </tr> <tr> <td>30</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> </tr> </tbody> </table>	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday							1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30							<p>Date of inspection: 5 and 6 November 2014</p>
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday																																												
						1																																												
2	3	4	5	6	7	8																																												
9	10	11	12	13	14	15																																												
16	17	18	19	20	21	22																																												
23	24	25	26	27	28	29																																												
30																																																		
	<p>Type of Ward: Male and Female care and treatment ward for patients with a mental illness</p>																																																	

Who are RQIA?

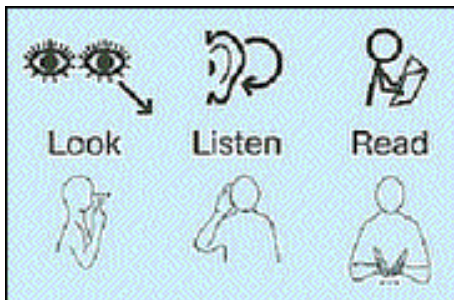


Who is RQIA?

RQIA is the group of people in Northern Ireland that visit wards in hospitals, homes and other services to check that they are good and make sure that they are safe for everyone. RQIA call these visits inspections. The RQIA also talk to patients, these are called Patient Experience Interviews. The people from RQIA that visit the wards and talk to patients are called inspectors.

The inspector who spoke to the patients on Bronte ward was called Alan

What did Alan do?



What did Alan do?

Alan

- looked around the ward
- talked with patients on the ward
- talked to the staff working on the ward
- talked to the people that are in charge of the Bronte ward

Alan also

- read some of the notes that the staff write
- looked at some of the forms that the staff fill out

After Alan visited the ward he wrote a report of what he found and sent it to the ward. RQIA asked the staff that work on the ward and the people that are in charge of the ward to make some changes. These will make the ward better place to be.

Alan found it was good that



information about patients' rights was available in different languages



the ward had been repainted



staff held meetings to talk about the ward and making things better for patients



staff were encouraging patients to sign their care records



the ward's courtyard area was clean and tidy



patients money and valuables given to staff for safekeeping were being kept safe



staff were making sure that patients knew how many staff were on duty



patients were involved in planning their care and treatment



the occupational therapist provided activities for patients every day from Monday to Friday



patients could speak to the Doctor and nurses when they needed to

Alan was concerned that



patients could not always attend the gym



patients could not access a psychologist during their admission to the Bronte ward



the ward's visiting rules needed to be reviewed

What next?



What next?

After the inspection Alan met with the managers from the Bronte ward. They are going to write back to Alan and tell him how they are going to fix the problems on the ward and make it a better place for patients.

One of the inspectors will visit the ward again to see if the ward has improved.