

Announced Premises Inspection Report 2 February 2017



Drumhaw Day Centre

Type of Service: Day Care Setting
Address: Drumhaw Park, Lisnaskea BT92 0FT
Tel No: 02867721588
Inspector: Raymond Sayers

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Assurance, Challenge and Improvement in Health and Social Care

1.0 Summary

An announced premises inspection of Drumhew Day Centre took place on 2 February 2017 from 14:15 to 15:45 hours.

The inspection sought to assess progress with any issues raised during and since the last premises inspection, and to determine if the day care setting was well led, delivering safe, effective and compassionate care. The inspection also incorporated the findings the unannounced premises inspection completed on 27 September 2016.

Is care safe?

On the day of the inspection the premises supported the delivery of safe care. Some issues were however identified for attention, and are to be addressed by the registered provider. Refer to section 4.3.

Is care effective?

On the day of the inspection the premises supported the delivery of effective care. Refer to section 4.4.

Is care compassionate?

On the day of the inspection the premises supported the delivery of compassionate care. Refer to section 4.5.

Is the service well led?

On the day of the inspection the management of the premises was considered to be well led. Refer to section 4.6.

This inspection was underpinned by The Day Care Setting Regulations (Northern Ireland) 2007 and The Day Care Settings Minimum Standards (DHSSPS, 2012).

1.1 Inspection outcome

	Requirements	Recommendations
Total number of requirements and recommendations made at this inspection	0	1

Details of the Quality Improvement Plan (QIP) within this report were discussed with Mr Gerry Marshall, Western Health and Social Care Trust (HSC) Estates Officer, and Ms Dymna Martin (Senior Day Care Worker), as part of the inspection process. The timescales for completion commence from the date of inspection.

4.2 Review of requirements and recommendations from the last premises inspection dated 23 June 2015

Last care inspection statutory requirements		Validation of compliance
Requirement 1 Ref: Regulations 14.(1)(a) & (c) Stated: First time	Submit verification that the thermostatic mixing valves have been subjected to periodic planned maintenance in accordance with a valid safety policy, and risk assessment.	Met
	Action taken as confirmed during the inspection: Implemented.	
Requirement 2 Ref: Regulations 14.(1)(a) & (c) Stated: First time	Submit copies of the previous twelve months Lifting Operations and Lifting Equipment Regulation (LOLER) thorough examination reports for the patient hoisting appliances.	Met
	Action taken as confirmed during the inspection: Implemented.	
Last care inspection recommendations		Validation of compliance
Recommendation 1 Ref: Standard 25.1 Stated: First time	Redecorate the dining room interior wall finish	Met
	Action taken as confirmed during the inspection: Decoration completed.	
Recommendation 2 Ref: Standard 27.1 Stated: First time	Verify that a legionella risk assessment has been completed and that recommended control precautions are implemented or inserted in a prioritised works action programme.	Met
	Action taken as confirmed during the inspection: Implemented.	
Recommendation 3 Ref: Standard 27.1 Stated: First time	Submit verification that the electrical installation has been inspected and tested in accordance with B7671, and deemed compliant with the Electricity at Work Regulation.	Met
	Action taken as confirmed during the inspection: Implemented.	

Recommendation 4 Ref: Standard 27.1 Stated: First time	Submit verification that the electrical appliances have been subjected to Portable Appliance Testing in accordance with the recommendations of a valid health and safety policy and a risk assessment.	Met
	Action taken as confirmed during the inspection: Implemented.	
Recommendation 5 Ref: Standard 28.2 Stated: First time	Submit verification that the emergency lighting installation is inspected, tested and deemed compliant with BS5266.	Met
	Action taken as confirmed during the inspection: Implemented.	

4.3 Is care safe?

A range of documents related to the maintenance and inspection of the day care centre was presented for review during this premises inspection. This documentation included inspection and test reports for various elements of the engineering services, and associated risk assessments.

Documentation relating to the safe operation of the premises, installations and engineering services was presented for review during this premises inspection.

A range of fire protection measures are in place for the premises; this includes: a fire detection and alarm system, emergency lighting, first aid fire-fighting equipment, structural fire separation, and protection to the means of escape.

The standard used by the registered person to determine the level of fire safety within the premises takes account of: the interaction between the physical fire precautions, the fire hazards, the number of service users, the management policies and the availability of adequately trained staff. This standard has been referenced in the fire risk assessment. This supports the delivery of safe care.

An issue was however identified for attention during this premises inspection. This is detailed in the 'Areas for improvement' section below.

Areas for improvement

1. The fire alarm panel was located in the disused former Drumhew residential care home adjacent the day care centre, and was not safely accessible to the day care centre staff. A new fire alarm panel was being installed in the day care centre; we are informed by Western HSC Trust staff present that the new panel will be commissioned within 48 hours of the site inspection.

Refer to Quality Improvement Plan recommendation 1.

Number of requirements	0	Number of recommendations:	1
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4.4 Is care effective?

There are arrangements in place for periodic planned maintenance, and breakdown/repair maintenance.

This supports the delivery of effective care.

There were no issues identified as requiring attention during this premises inspection.

Number of requirements	0	Number of recommendations:	0
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4.5 Is care compassionate?

The accommodation reviewed during this premises inspection was well maintained, comfortable, clean, well ventilated, with adequate lighting levels.

This supports the delivery of compassionate care.

Number of requirements	0	Number of recommendations:	0
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4.6 Is the service well led?

Premises related policies and documents are retained in a manner which is accessible to authorised persons.

Arrangements are in place for managing premises related incidents/notifiable events, and Medical Device and Equipment Alerts.

The registered person has dealt appropriately with previous RQIA QIP items, and other relevant issues relating to the premises. Adequate support and resources have been provided by the registered responsible person.

There are appropriate relationships with maintenance personnel, specialist contractors and statutory regulators.

This supports a well led service.

There were no issues requiring improvement identified during the inspection.

Number of requirements	0	Number of recommendations:	0
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5.0 Quality improvement plan

The issue identified during this inspection is detailed in the QIP. Details of this QIP were discussed with Mr Gerry Marshall, Western HSC Trust Estates Inspector, as part of the inspection process. The timescales commence from the date of inspection.

The registered provider/manager should note that failure to comply with regulations may lead to further enforcement action including possible prosecution for offences. It is the responsibility of the registered provider to ensure that all requirements and recommendations contained within the QIP are addressed within the specified timescales.

Matters to be addressed as a result of this inspection are set in the context of the current registration of the day care setting. The registration is not transferable so that in the event of any future application to alter, extend or to sell the premises, RQIA would apply standards current at the time of that application.

5.1 Statutory requirements

This section outlines the actions which must be taken so that the registered person/manager meets legislative requirements based on The HPSS (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Day Care Setting Regulations (Northern Ireland) 2007.

5.2 Recommendations

This section outlines the recommended actions based on research, recognised sources and The Day Care Settings Minimum Standards (DHSSPS, 2012). They promote current good practice and if adopted by the registered person may enhance service, quality and delivery.

5.3 Actions taken by the Registered Provider

The QIP should be completed and detail the actions taken to meet the legislative requirements stated. The registered provider should confirm that these actions have been completed and return completed QIP to for review by the inspector.

It should be noted that this inspection report should not be regarded as a comprehensive review of all strengths and areas for improvement that exist in the service. The findings reported on are those which came to the attention of RQIA during the course of this inspection. The findings contained within this report do not exempt the registered provider from their responsibility for maintaining compliance with the regulations and standards. It is expected that the requirements and recommendations outlined in this report will provide the registered provider with the necessary information to assist them to fulfil their responsibilities and enhance practice within the service.

Quality Improvement Plan	
Recommendations	
Recommendation 1	Submit a copy of the BS5839 Installation and Commissioning certificate for the new fire alarm panel, to the RQIA estate inspector.
Ref: Standard 28.1	
Stated: First time	Response by registered provider detailing the actions taken: Gerry Marshall, estates officer will be forwarding a copy of the certificate directly to the RQIA estate inspector.
To be completed by: 30 March 2017	

Please ensure this document is completed in full and returned to Estates.Mailbox@rqia.org.uk from the authorised email address



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