



3 October 2017

## **Statement from RQIA: Cregagh Nursing Home, Belfast**

Earlier this this week there was considerable coverage on social media, and in other media outlets, of concerns in relation to the quality of meals at Cregagh Nursing Home in Belfast.

On receipt of these concerns, RQIA immediately followed up this matter with management at Cregagh Care Home. RQIA's inspector for this service was advised that patients at the home were served a hot roast dinner on Sunday lunchtime. At the evening mealtime on Sunday, patients were able to make an independent choice from a menu, which included corned beef and baked beans.

Every nursing homes is required to cater to the dietary requirements of a wide range of patients, including those with diabetes or requiring a soft diet, and menus for every meal must reflect these needs.

While complaints about individual services should be referred to the provider of care for their investigation, RQIA takes all concerns seriously and we use this information as intelligence to inform our ongoing inspection activities.

Where RQIA has any concerns about a particular service, where there may be a potential breach in regulations or standards, we take immediate action to assure the safety and wellbeing of all those in receipt of health and social care.

### **Further information**

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