### THE REGULATION AND QUALITY IMPROVEMENT AUTHORITY (RQIA)

#### FAILURE TO COMPLY NOTICE

<table>
<thead>
<tr>
<th>Name of Registered Establishment:</th>
<th>Name of Registered Person:</th>
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<tbody>
<tr>
<td>Valley Nursing Home (1502)</td>
<td>Mr Paul Warren-Gray</td>
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<th>Address of Registered Establishment:</th>
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<tr>
<td>8 Tullybroom Road, Clogher, BT76 0UW</td>
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<tr>
<th>Issue Date:</th>
<th>Extended From:</th>
<th>FTC Ref:</th>
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<tr>
<td>16 July 2019</td>
<td>20 September 2019</td>
<td>FTC000067E2</td>
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**Regulation not complied with:**

The Nursing Homes Regulations (Northern Ireland) 2005

**Health and welfare of patients**

**Regulation 13.—**

(7) The registered person shall make suitable arrangements to minimise the risk of infection and toxic conditions and the spread of infection between patients and staff.

**Specific failings to comply with regulations:**

During the unannounced care inspection on 6 July 2019 to 8 July 2019 deficits in compliance with Infection Prevention and Control (IPC) practices were identified. Multiple areas throughout the home were maintained below a satisfactory hygiene level. Equipment such as a wall mounted hand sanitiser and shower chair were stained and/or in poor repair. Fixtures/fittings within two communal bathrooms were poorly maintained and in disrepair. The storage of items such as patients’ toiletries and topical medications was not in keeping with best practice standards. Clinical waste in some patient areas was not effectively managed.

In addition, observation of staff provided evidence that IPC training, specifically hand washing, was not effectively embedded into practice. Review of several patients’ bedrooms highlighted that they contained furnishings, bed linen and/or equipment that were not effectively cleaned and/or maintained for patient use.
**Action required to comply with regulations:**

The responsible individual must ensure that:

- infection prevention and control training is undertaken and fully embedded into practice with all staff
- all equipment used in the delivery of patient care is well maintained and fit for purpose
- robust and effective cleaning schedules are in place for use by domestic staff. These arrangements should also ensure that the hygiene of the environment is maintained whenever domestic staff are not on duty
- staff adhere to best practice guidance in regard to the management of all clinical waste
- furniture provided for use by patients is in good working order, properly maintained and suitable for the purpose for which it is to be used
- sufficiently robust audit and governance systems are in place to quality assure the management of infection prevention and control practice
- patients’ toiletries and topical medications are stored safely, securely and appropriately
- bed linen provided for use by patients is properly maintained and suitable for the purpose for which it is to be used
- wall mounted hand sanitisers which are used within the home are clean, well maintained and fit for purpose

The Registered Person may make written representations to the Chief Executive of RQIA regarding the issue of a Failure to Comply Notice, within one month of serving of the original notice issued to you on the above date.

**Date by which compliance must be achieved:** 16 October 2019

Signed.................................................. Director of Assurance

*This notice is served under The Health and Personal Social Services (Quality, Improvement and Regulation) (Northern Ireland) Order 2003 and The Nursing Homes Regulations (Northern Ireland) (2005)*

*It should be noted that failure to comply with some regulations is considered to be an offence and RQIA has the power under regulations to prosecute for specified offences.*